**Citizen AI – Intelligent Citizen Engagement**

**Platform**

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**Abstract:**

Citizen AI is an intelligent citizen engagement platform built using IBM Granite model on Hugging Face and Gradio UI. It provides real-time query handling for citizens, aiming to improve digital governance, helpline support, and user experience. The chatbot responds to user queries in natural language with accuracy and efficiency.

**Features:**

* AI-powered chatbot using IBM Granite
* Real-time query resolution
* Gradio web-based interface
* Scalable for governance & citizen services

**Technology Stack:**

Python, Hugging Face Transformers, IBM Granite Model, Gradio, Google Colab

**Demo Video:**<https://drive.google.com/file/d/1HElfuM-EDNvEsZorKKQ5jnwb3lzZgFTA/view?usp=drivesdk>

**Conclusion:**

This project demonstrates how AI can be applied in real-world governance and citizen engagement. By integrating IBM Granite with an interactive UI, Citizen AI improves accessibility, reduces response time, and enhances citizen service experience.